

Minimum Specifications for Viewing the Webcast

IMPORTANT: Please read these computer specifications in advance of the event to ensure a good user experience.

- 1.** "Reasonably" current PC. A rule of thumb is Pentium 4 or newer including the dual core processors for both Intel and AMD platforms with 512 MB of RAM.
- 2.** Reliable Bandwidth. Cable or DSL should be considered. Dial-up is not recommended.
- 3.** Sound card & speakers
- 4.** One of the following Operating Systems:
 - Microsoft Vista (32 bit version),
 - Microsoft Windows XP (with service pack 3) or Microsoft Windows 2000
 - Macintosh OS V10.5 with Safari V2 or Firefox V2
- 5.** Preferred Browser Internet Explorer 7.
Other Browsers that will work:
 - Internet Explorer 8 – in compatibility mode
 - Internet Explorer 6
 - Firefox Version 2 or 3
 - Safari Version 2

(If you use non-Internet Explorer Browser the “Silverlight” plug in will be installed.)

If you installed an updated browser and have not viewed embedded video through the updated browser, you may be prompted to download a shim – you should download the shim

- 6.** Permission from your IT administrator to view the streams if viewing from behind your company firewall.
- 7.** Make sure POP UP BLOCKER is turned off.

Technical support: If you are experiencing technical difficulty with the instructions above, please contact Dave Poplawski at the New York Network Studio at poplawda@nyn.suny.edu or (518) 443-5333.